



OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, MEGHALAYA
Directorate of Health Services, Red Hill, Upper New Colony, Health Complex,
Laitumkrah, Shillong-793003, Ph-0364-2506460 Fax-0364-2504532
Email: nrhmmegh@gmail.com

No. DHS/MCH&FW/ NHM/ASHA/52/2015-16/ 1731

Dated Shillong the 20.08.2021

NOTICE INVITING TENDER

Sealed Tenders in a Three Bid System affix a court fee stamp of Rs. 25/- is invited by the Mission Director NHM, Meghalaya from registered firms "for Supply of "Android Phone, Laptop, Web cam and Printer cum Scanner"

Technical & Financial Evaluation of the Tender Documents will be evaluated by a Tender Committee duly constituted by the Mission Director NHM, Meghalaya.

Sl. no.	Name of Items	"Tender for Supply of Android Phone, Laptop, Web cam and Printer cum Scanner"
1	Earnest Money Deposit	EMD Amount Rs. 10,00,000/-
2	Tender Documents	Can be obtained from the O/O Mission Director, NHM, Shillong or downloaded from www.nhmmeghalaya.nic.in
3	Date for downloading/obtaining the Tender Documents	23 rd /August/2021
4	Last date and time for submission of Tender Document	17 th /September/2021 up to 1:00pm
5	Tender opening date (Technical & Financial Bid)	Will be intimated later.

Copy of Tender documents may please be obtained from the Office of Mission Director, NHM or download from our website www.nhmmeghalaya.nic.in and the EMD mentioned above may please be deposited in the form of 'demand draft' / 'pay order' / Receipt in favor of Mission Director, NHM, payable at Shillong. Please write the name of company/firm on the reverse side of the 'Demand Draft' / 'Pay order' / Receipt. Please note that the downloaded tender documents are subject to verification with the original documents as given in the Website.

Mission Director, reserves the right to reject any or all the tenders without assigning any reason.

Note: Any changes or any further notification in respect to the above Tender documents shall be made available only at the above mentioned website. Hence respective bidders are advised to visit the website regularly for the above purpose.

Mission Director, NHM
Meghalaya, Shillong.



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Tender Guidelines

1. Definitions

- P.O – Purchase Order
Contract – Terms informed in the PO
EMD - Earnest Money Deposit
DD – Demand Draft
PBG – Performance Bank Guarantee
BC – Banker's Cheque
Purchaser – Mission Director, NHM, Meghalaya
Tenderer – Bidders who have submitted Valid Tender Documents
Supplier = Successful Bidder (s), to whom, the tender quantity is distributed to
Sample – One sample manufactured /Supplied by the bidder/Catalogue as applicable
Bidder – MANUFACTURER or Authorized Trading partner such as dealers/distributors/suppliers
OEM- Original Equipment Manufacturer

The Prices quoted and quantities offered for supply in the tender shall remain open for acceptance – 180 days from the date of bid opening.

2. PRICE SCHEDULE:

- a. Price shall be quoted as mentioned in Annexure-III. Price will remain firm and fixed for all supply orders placed during the period of Rate contract i.e. of minimum 1 year

3. TERMS OF DELIVERY:

- a. Delivery for all orders shall be required to be made to the **O/O Mission Director, NHM, Laitumkhrach Shillong, Meghalaya** or any other locations within the state capital as instructed by the authority from time to time and shall be inclusive in the rate quoted for by the bidder. If any delivery asked to be made outside the state capital may be charged additional, to the specified rate keeping in mind the location and situation of delivery.
- b. The Tenderer shall be responsible to arrange safe delivery of goods, by rail/road at the delivery address given above. The rates quoted by the tenderer should include all costs for free delivery to consignee's site.

4. ELIGIBILITY CRITERIA:

- a. Minimum 3 numbers (each year) of customer feedback or supply order from Central/State Govt. Dept/ PSU or Private Limited Company completed within last three years, failing which bidders will be disqualified. The customer feedback or supply order as indicated above should be in the name of the firm participating in the tender.
- b. Annexure I, II, III, IV, V, VI & VII should be duly filled and complete in all respects.
- c. Submission of EMD amount Rs.10,00,000/- in the form of Demand Draft /BG in favor "Mission Director, NHM, Meghalaya, Shillong. EMD should be valid for a period of 90 days as per Annexure –V
- d. In case of dealer the bidder should submit a valid Dealership certificate from the Company and failing to meet the requirement shall be rejected.
- e. Valid Authorization letters (Tender specific) mentioning the above Tender no. from the OEMs for Supply & Participation in Tender.
- f. Deleted
- g. Copy of valid and relevant Quality certificates.
- h. In addition to the above, the bidder should furnish the following:-
- A Valid company/Firm registration certificate
 - A valid Trade License Certificate from KHADC/JHADC/GHADC for Non Tribal firm
 - A Valid GST Registration certificate
 - Last GST return filing
 - PAN/TIN Card of the firm or of the person in whose name the Proprietorship, Firm etc is registered under.
 - Presence of service centres i.e. Name of Service engineer, service centre address, contact no. etc, should be provided by the OEM and should state categorically that



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- the OEM is having a fully trained technical staff for providing after sales services. Moreover service centre address must located within the state.
- vii. Turn Around time within 48hours for after sales service, A declaration of the same from bidders that 'The bidder is agreed with the specified Turnaround Time i.e. 48hours and if fail to comply the bidder will have no objection with the penalty amount to be imposed as decided by the authority'
 - h. Bidder should have minimum an Average Turnover of 3crore and OEM 100crore for the last 3 Accounting years (C.A Audited statement) i.e. 2018-19, 2019 – 20 & 2020 -21
 - i. Affidavit to be submitted on Non – Judicial Stamp paper attested by Public Notary that there is no vigilance / CBI case or arbitration cases pending
 - j. The tenders received after the due date and time specified or unsealed or incomplete, or by facsimile or email will be summarily rejected.
 - k. The purchaser will notify the successful bidder in writing that its Bid has been accepted and issue purchase order (PO) to the successful post signing of contract.
 - l. Within 7 days of receipt of such intimation, the successful bidder shall give its acceptance to the Mission Director, NHM, Govt of Meghalaya.
 - m. The Mission Director, NHM, Govt of Meghalaya reserves the right to reject/cancel any or all other including the lowest bidder without assigning any reason thereof.
 - n. On received of Purchase Order the selected bidder will have to be delivered within a delivery period specified in the purchase order.
 - o. Inception date of the Original Equipment Manufacturer (OEM) must be 10(ten) years and above. Declaration of the same from the OEM should be furnish.
 - p. To furnish a market standing certificate in India with minimum 4years and a total sales (for Android mobile, Laptop and Printer cum scanner) of 20lakh nos and above per year, will be disqualify if not furnish.

5. Submission of the Bid:

- i) The Bid should be in sealed cover super- scribed "**Tender for Supply of Android Phone, Laptop, Web cam and Printer cum Scanner**" and clearly mention the tender reference number and date. The super scribed sealed cover shall consist of three sealed cover inside (i) "**Technical Bid**" (ii) "**Financial Bid** ",
- ii) **Super scribed Sealed Cover A – Technical bid:**
 - a) Tender document duly filled and signed by the authorized person in all pages
 - b) Tender fee if Tender document is obtained from the office of the underdigned
 - c) Minimum 3numbers (each year) of customer feedback or supply order from Central/State Govt. Dept/ PSU or Private Limited Company completed within last three years, failing which bidders will be disqualified. The customer feedback or supply order as indicated above should be in the name of the firm participating in the tender.
 - d) Annexure I, II, III(un-price bid), IV, V, VI & VII should be duly filled and complete in all respects
 - e) Submission of EMD amount Rs.10,00,000/-
 - f) In case of dealer the bidder should submit dealership certificate from the company and failing to meet the requirement shall be rejected.
 - g) Valid Authorization letter (Tender specific) mentioning the above Tender no. from the OEMs for supply & participation in Tender.
 - h) A Valid company/Firm Registration certificate
 - i) A valid Trade License Certificate from KHADC/JHADC/GHADC for Non Tribal firm
 - j) A Valid GST Registration certificate
 - k) Last GST filing return
 - l) PAN/TIN Card of the firm or the person in whose name the Proprietorship, Firm etc is registered under.
 - m) Copy of valid and relevant Quality certificates certified of the product/organization or as applicable.
 - n) "Presence of service centres i.e. Name of Service engineer, service centre address, contact no. etc, should be provided by the OEM and should state categorically that the



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OEM is having a fully trained technical staff for providing after sales services. Moreover service centre address must located within the state in order.

- o) Within 48hours Turnaround time for after sales service, A declaration of the same from bidders that 'The bidder is agreed with the specified Turnaround Time i.e. 48hours and if fail to comply the bidder will have no objection with the penalty amount to be imposed as decided by the authority'
- p) Minimum bidder Average Turnover of 3crore and from OEM 100crore (for mobile and Laptop) for the last 3 Accounting years (C.A Audited statement) i.e. 2018-19, 2019 – 20 & 2020 -21.
- q) Affidavit on Non Judicial stamp paper attested by Public Notary that there is no vigilance / CBI case or arbitration cases pending.
- r) Inception date of the Original Equipment Mnufacturer (OEM) must be 10(ten) years and above. Declaration of the same from the OEM should be furnish.
- s) To furnish furnish a market standing certificate in India only with minimum 4years and a total sales (for Android mobile, Laptop and Printer cum scanner) of 20lakh nos and above per year, will be disqualify if not furnish.

**iv). Super Scribed Sealed Cover B for – Financial Bid/Price Bid
Annexure Wise Price Bid as per format Annexure – III**

Instructions:

- ✓ Please mention clearly on each sealed cover the annexure, meant for.
- ✓ The main cover should be addressed to the **O/O Mission Director, NHM, Red Hill, Upper New Colony Health Complex, Laitumkhrah, Shillong – 3, Meghalaya**
- ✓ The Bid should be dropped in the box provided for this purpose in the office of **Mission Director, NHM, Red Hill, Upper New Colony Health Complex, Laitumkhrah, Shillong.**
- ✓ All documents submitted should be properly page numbered, signed and should have appropriate and relevant contents.
- ✓ Index sheet of each document should be submitted for ease & fast documentations verifications.
- ✓ Bid documents that do not provide complete information and /or that are submitted after the above specified date or time shall be rejected.
- ✓ Bidder should quote their prices in the schedule format supplied in this tender (Annexure III) form giving the breakup of prices. Tenders received in any other form will not be entertained.
- ✓ Bidder should sign the certificate provided in the tender form Annexure – IV "That they have read and understood, all the Terms and Conditions stipulated for in the Tender, and are willing to abide by these tender terms and conditions " , before submitting the tender documents. Tenders submitted without the Signed declaration certificate will be considered incomplete and will not be considered.

6. Bids will be open in two stages.

- (I) Envelope A : Technical bid Bid
- (II) Envelope B : Financial/Price Bid (As per Annexure – III)

7. If the envelopes are not sealed and marked as required above, the bid will be subjected to rejection at the tender opening stage itself.

8. The bid shall be opened in two stages. At the time of opening only first cover (Envelope A) containing the Technical bid shall be opened at the first stage and the second cover (Envelope B) containing financial bid bid shall be opened after qualifying the Technical bid. The date, time and venue for third stage opening will be intimated separately by the Tender Inviting Authority (TIA) only to selected/qualified bidders.

9. Validity of the Tender:

The validity of the tender shall remain valid for 180 days from the date of opening the tender.



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10. Venue of Tender Opening:

The “Tender for supply Of Android mobile, Laptop and Printer cum Scanner” will be opened in the presence of the bidders or their authorized representatives and Tender Committee Members at the venue mentioned hereunder.

Venue of Tender Opening:

**Office of Mission Director, NHM, Red Hill, Upper New Colony Health Complex,
Laitumkhrach, Shillong,**

11. EMD Amount:

Tenderer needs to deposit the EMD Amount of Rs.10,00,000 /- in the Form of DD/FDR/Bank Guarantee in favor of “Mission Director, NHM”, payable at Shillong, Meghalaya and a copy of EMD in sealed envelope should be submitted along with pre-qualification documents in the Pre-Qualification Envelope.

- (i) The EMD shall be returned back to unsuccessful bidders within a period of eight (8) weeks from the date of execution of the agreement subject to the receipt of a written application addressed to the Mission Director, NHM, Meghalaya. The return of EMD shall not carry any Interest Component.
- (ii) The E.M.D. / Security Deposit shall liable to be forfeited in the following circumstances when the,
 - a) Tender is rejected due to failure to furnish the requisite documents in the proper format or giving any misleading statement or submission of false affidavit or fabricated docs.
 - b) Party fails to sign the agreement for entering into contract in case the offer is accepted, due to any reason whatsoever.
 - c) Party fails to supply the goods / items as per the orders / Rate Contract (R.C) placed by Mission Director, NHM, Meghalaya within the delivery period so stipulated.
 - d) Party fails to replace/correct the supplied material /pre-printed stationeries declared to be wrong /different from specification and R.C. holder / successful bidder have to refund the cost of such goods

12. Performance Security Bond (PSB):

- (a) The successful Bidder will liable to deposit 10% of value of the Contract/Purchase Order as Performance Security Deposit in favor of “Mission Director, NHM, Shillong Meghalaya” by way of “Performance Bank Guarantee in the format given at “Annexure-VI” from nationalized/Commercial Bank refundable after expiry of the contract/or after the completion number of warranty period + 3 months in case of supply of Equipment whichever is higher, subject to successful fulfilment of terms and conditions. Security Deposit/EMD is liable to be forfeited if the bidder withdraws or impairs the bid in any respect. Security deposit is for due performance of the agreement. Non submission of Performance security within the specified time shall also lead to forfeiture of the EMD/PSB.
- (b) Performance security deposit is retained as a security deposit until the period of work / contract may be found satisfactorily and completed. The Performance security deposit may be refunded on receipt of a written application addressed to the Mission Director, NHM, Meghalaya. Refund of Performance security deposit shall not carry any Interest Component.

13. Price:

- ✓ The price offered in the tender should be as per the structure requested in the Tender document Annexure-III
- ✓ All Quotes shall be in Indian Rupees and duly attested in case of any corrections.
- ✓ All freight costs & Transit insurance are to be borne by the bidder.



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- ✓ In case of imports, all duties and any other costs (foreseen or unforeseen) have to be borne by the bidder and to be clearly indicated in the quote
- ✓ If more than one bidder has quoted exactly the same price in their bids, and if it has become the Lowest Bid (L1), the decision of the Tender Committee is final to equally distribute the schedule quantity among the L1 bidders.

14. Technical evaluation:

- ✓ Technical evaluation of the items tendered will be done by a Technical Committee constituted by the Mission Director, NHM Meghalaya
- ✓ Specifications for the item will be as detailed in the respective Annexure
- ✓ Tenders submitted with technical specifications and commercial bid will alone be considered for evaluation.
- ✓ The commercial bids of suppliers who are successful in Technical Evaluation only would be considered.
- ✓ In case, if Technical Committee is not convinced with any of the bidder's samples with respect to Quality parameters, then it is the Committee's decision to scrap the Tender.
- ✓ The decision of the Committee formed by Purchaser would be final.

15. Quality Standards:

- a) The Suppliers/OEM's are to meet the approved Quality Standards or any other reputed standard by the Country of Origin. The evaluation would be done by the technical committee at the time of technical evaluation
- b) During period of the contract, suppliers shall confirm to the approved quality standards wherever applicable and would be given priority over others.
- c) Suppliers should supply equipments/goods which comply with the approved quality standard failing which payment of the same will not be made.

16. Sample Evaluations:

- a) For evaluation purpose, One number of sample Android Mobile Phone with catalogue and others with catalogue only conforming to the specification duly sealed shall be submitted along with the bid by the bidder at free of Cost, will be disqualify if not comply.
- b) The products should fulfil technical specifications as per the approved quality standard or any other reputed standard by the Country of Origin
- c) In case bidder quoted more than one item for a particular item, during Technical round the Tender committee will select one item only according to quality satisfaction & the price bid of the selected item only shall be taken into account.
- d) The Tender committee has the right to reject any sample in case the sample quality is found unsatisfactory and bidder has no right for any objection.

17. Quantity Division:

Each Delivery Schedule of Requirement incorporate in the tender enquiry document will be ordered from the Lowest Responsive Bidder (L1). However, it is the purchaser's decision to assess the capacity of the L1 bidder to support the requirement. If L1 refuses to supply and in case of L1 bidders capacity is less than the quantity required, the purchaser has the right to split the order quantity among the other bidders in the order of lowest to highest bidder as per the provisions of transparency in Tenders Act & Rules, provided the next lowest bidder agrees to match the L1 rate.

18. Authority for signing Tender Documents:

- ✓ A person signing the Tender Form or any document, forming part of the contract on behalf of the supplier, shall carry the authorization letter stating his/her authority to sign such documents from the respective organization
- ✓ Any Agent who is participating on behalf of a manufacturer shall have the Valid authorization letter from the manufacturer to sell the goods in the area where the tender is meant for, without which the bid will not be considered as valid



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19. Responsibility for Performance of Contract:

The Supplier shall be entirely responsible for the performance of the contract in all respects in accordance with the terms and conditions as specified in the Contract. The Supplier shall not sublet, subcontract, transfer or assign the contract.

20. Quality Inspection:

- a) For every unit supplied by the supplier, the conformance to the Specifications mentioned in the Tender shall be established by the supplier.
- b) Supplier represents and warrants that it shall fully comply with all written quality assurance requirements or instructions of the Mission Director, NHM, Meghalaya, and as amended from time to time at the sole discretion of the Mission Director, NHM, Meghalaya. Supplier further represents and warrants that the Product supplied by the Supplier in strict compliance with all applicable central, state and local laws.
- c) The supplier shall maintain the highest standard of quality in the Product. Supplier shall follow and abide by all directions, requests, suggestions or instructions of Mission Director, NHM, Meghalaya regarding the quality standards required by Mission Director, NHM, Meghalaya in connection with the manner of Packaging, storage and delivery of the Product.
- d) The supplier shall facilitate in-process and / or Pre-delivery inspection by the Representatives of the Purchaser, as and when, the same is required by the Purchaser
- e) Notification by Supplier – In case of inspection at the Supplier's premises, notice in writing shall be sent by the Supplier, sufficiently in advance, to the Purchaser when the items to be supplied, are ready for inspection.
- f) Rejections – At delivery, Mission Director, NHM, Meghalaya in its sole discretion may reject any Product produced or manufactured by Supplier for any reason, including Non-compliance with standard quality or any other reputed standard, but not limited to defects, or failure to meet approved quality standards, etc.
- g) Removal of Rejections - Any supplies inspected and rejected at the Purchaser's premises must be removed by the Supplier, within 7 days from date of receipt of intimation of rejection of supplies in case of indigenous suppliers & 28 days in case of foreign suppliers. If the rejected goods have already been paid for (partly or fully), the supplier shall before removal of rejected goods, either deliver correct replacement goods at Purchaser's premises completely free of cost (including cost of goods, freight, taxes, duties etc) or refund the payment received as well as make full compensation for freight taxes, duties etc. Such rejected items shall lie at supplier's risk from the time of such rejections and if not removed within the above time limit, the Purchaser shall have the right to dispose off the said rejected materials as he may deem fit without any financial obligation to the supplier.
- h) If found that the Successful Bidder is incompetent to provide the supply as requested, in such a situation, the proposal may be reviewed for award of the contract to the next qualifying bidder or go for a fresh bid depending on the circumstance. No form of compensation shall be payable in any form whatsoever to the forfeited firm. In case it is decided to go for the next qualifying bidder, negotiation maybe considered to bring down their price nearer to the originally Evaluated or Lowest bidder in consideration to the equipment's to be supplied.

21. Supplier Responsibility:

- a) Under any circumstances, No supplier shall supply the goods, in which recycled materials are used / used- disposables to Mission Director, NHM, Meghalaya. If Mission Director, NHM, Meghalaya finds any such instance, it will lead to cancellation of Purchase Order and subsequent severe punitive (legal and financial) actions by Mission Director, NHM, Meghalaya. However, all the consequential costs are to be borne by the Supplier to Mission Director, NHM, Meghalaya.
- b) The supplier is responsible for the delivery of the goods in satisfactory condition and without any loss or damage at the final destination and until the same is actually received by the Purchaser at its works or other place of final destination. For this purpose, goods carried by the roadway or other carrier shall be deemed to be carried at the risk of the supplier. If on inspection at final destination the Purchaser discovers any discrepancy, the Purchaser will be entitled (notwithstanding that the property of goods shall have passed on to the company) to refuse acceptance of the goods altogether and claim damages and/or cancel the contract and buy its requirement in the



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open market at the risk and cost of the supplier, reserving always to itself, the right of forfeiture of any amount found due and payable or the deposit, if any, placed by the supplier for the due fulfilment of the contract as also to recover any amount, if already paid.

22. Responsibility for proper packing, wherever required:

- a) The Supplier shall be responsible for the items being sufficient and properly packed, for transport by rail/road/sea/air/ or any combination of the above, so as to ensure their being free from loss or damage on arrival at the destination.
- b) In case if a bidder has got successful, the supply shall be packed in lot, as per the instructions of Mission Director, NHM, Meghalaya.
- c) Marking of Packages, Packing: Each package delivered under the contract shall bear the following:-
 - Name of the Supplier
 - PO Number
 - Consignee's name and address
 - Description and quantity of contents
 - Gross weight, Net weight,
 - Distinctive number or mark which is also to be shown, for the purpose of Identification, on the Supplier's packing list.

23. Delivery:

- a) Timely delivery is the essence of the contract & must be completed as per the dates specified therein.
- b) The Supplier shall deliver the items in strict accordance with the delivery terms indicated on the Purchase Order issued to the successful bidder.
- c) Notification of delivery or dispatch in regard to each and every consignment shall be made by the Supplier to the authorities named in the Contract.

24. Failure and Termination:

Should the Supplier fail to deliver the items or any consignment thereof, within the period prescribed for such delivery, the Purchaser shall be entitled at his/ her option, to the following:

Delayed Penalty & Liquidity Damage:

Up to 7 Days from Delivery Due Date	0.75% from the total PO value
From 8th day to 15 Day	1.00% from the total PO value
From 16th day to 22nd Day	3.00% from the total PO value
From 23rd day to 30th Day	5.00% from the total PO value
Above 30 Days	10.00% from the total PO value

25. Risk Purchase:

If the Supplier fails to deliver the items either in full or in part, within the prescribed delivery period, the Purchaser shall be entitled at his option to take alternate procurement action, at the risk & cost of the supplier for the unsupplied portion of the goods / items without cancelling the contract in respect of the items not yet due for delivery, or to cancel the contract based on progress of work, including items not due for delivery, and, if thought fit/necessary, to purchase the items at the risk and cost of the Supplier. The price differential in the case of higher cost to Purchaser, if any, shall have to be borne by the defaulting supplier. Moreover the defaulting supplier shall have no claim over the quantity, which they failed to supply.

26. Addendum & Corrigendum:

At any time prior to the date of submission of the Bids, the Tender Inviting Authority may, for any reason whatsoever, whether on his own initiative or in response to a clarification requested by prospective bidders, modify the Tender Documents by an act of amendment thereafter referred to as an Addendum for Addition & Corrigendum for Correction. All prospective bidders who have received the bid documents will be notified of the Addendum / Corrigendum and that will be binding on them. In order to provide reasonable time to take the Amendment into account, the



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Tender Inviting Authority may at its discretion extend the date and time for submissions of Bids. The bidders should check for such amendments or Corrigendum on the NHM website. No separate intimation will be issued to them.

27. Ethics:

Any attempt by a Tenderer to obtain confidential information, enter into unlawful agreements with competitors or influence the committee or the Contracting Authority during the process of examining, clarifying, evaluating and comparing tenders shall make the tender submitted by that tenderer liable for rejection.

28. Quantity of Delivered Items:

- a) If the quantity received by the Target Delivery date is less than the P.O Scheduled quantity, then the physical quantity received will be the quantity certified by the Purchaser.
- b) If the quantity received is more than the P.O quantity, the excess quantity shall not be paid for, by the Purchaser.
- c) In case of any supply quantity with an upper or lower tolerance of over 5%, MISSION DIRECTOR, NHM, Meghalaya will have the right to accept or reject the material immediately

29. Taxes, Duties and Levies:

- a) Tenderers must clearly mention their GST Registration in their offers and invoices.
- b) GST shall be clearly mentioned in the offer indicating the applicable rates.
- c) In case if there is a decrease in the Statutory Taxes / Duties / Levies, the same has to be passed to the Purchaser

30. Guarantee:

The supplier must take the entire responsibility to supply the Quality-oriented products to MISSION DIRECTOR, NHM, Meghalaya. In case of distributors, the responsibility lies with the distributor to ensure the supply of right quality materials to MISSION DIRECTOR, NHM, Meghalaya.

31. Indemnity:

The Supplier shall at all times indemnify the Purchaser against all claims which may be made in respect of the items, for infringement of any right protected by Patent, Registration of design or Trade Mark and shall take all risk of accidents or damage which may occur or failure of the supply arising. The Supplier shall be entirely responsible for the sufficiency of all the means used by them for the fulfilment of the contract. Supplier shall agree to indemnify, defend and hold MISSION DIRECTOR, NHM, Meghalaya and its officers, Directors, Employees, its parent and assigns harmless from and against any and all liability, losses, damages, claims, liens, expenses or causes of action including, but not limited to reasonable legal fees and expenses that may be incurred by MISSION DIRECTOR, NHM, Meghalaya, arising directly or indirectly out of, or in connection with, Supplier's violation or breach of any of the terms of this Agreement or any act or omission to act by Supplier in violation of the Agreement. MISSION DIRECTOR, NHM, Meghalaya shall provide the Supplier with prompt written notice of any claim for which indemnification is sought and shall have the right to participate in the defence of any such claim.

32. Warranties and Obligations:

- a) Supplier irrevocably offers warranty of the product or as given by the manufacturer, against any manufacturing defects and contamination of materials.
- b) Supplier represents and warrants that it will use its best efforts to produce and distribute the Product in accordance with the terms and conditions of this Agreement.
- c) Supplier shall be solely responsible for the production and distribution of the Product and will bear all related costs associated therewith, except as otherwise provided in this Agreement.
- d) Replacing the defective items should be done immediately within 5 working days.



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33. Compliance of the Laws of the land:

- a) The supplier shall comply with all state and local laws and regulations shall obtain all necessary licensing for the operation of its business and shall further comply with all quality control standards promulgated by MISSION DIRECTOR, NHM, Meghalaya from time to time.

34. Documentation requirements:

A supplier has to send the following documents along with the shipment.

- a) Invoice in original along with two additional copies, both duly signed and stamped by the Supplier.
- b) Original Packing list.
- c) A copy of Purchase order issued by MISSION DIRECTOR, NHM, Meghalaya

35. Product Withdrawal:

- a) If it is deemed necessary at any time by either MISSION DIRECTOR, NHM, Meghalaya or Supplier or any local, state, or central governmental agency or other authority to recall or withdraw the Product produced by Supplier/Manufacturer and being supplied to MISSION DIRECTOR, NHM, Meghalaya, either as a result of failure of the Product or Supplier to strictly comply with MISSION DIRECTOR, NHM, Meghalaya quality standards or any governmental health rule or regulation, or shall fail to comply with any other governmental authority or agency having jurisdiction, supplier shall bear all costs and expenses incurred by it and/or in complying with the recall or withdrawal procedures, unless such recall or withdrawal is solely the result of the negligence or misuse by MISSION DIRECTOR, NHM, Meghalaya.
- b) If Supplier fails or refuses to promptly comply with the recall or withdrawal of the product upon request by the Purchaser, MISSION DIRECTOR, NHM, Meghalaya shall take such action as it deems necessary to recall or withdraw the product and Supplier shall immediately reimburse for the costs and expenses incurred.
- c) If the product supplied is not as per the specification on analysis of the samples by appropriate approved authority, then the rejected and available quantities have to be lifted back by the supplier. All cost and consequences of such rejected quantities shall be borne by the supplier.

36. Product Allocation and Stocking:

In the event there is an emergency shortage of the product, as announced by Supplier or its designated representative, Supplier shall stand ready to stock adequate quantities of the Product so that scheduled supplies to MISSION DIRECTOR, NHM, Meghalaya, should not suffer for the full contract period. In an event of Supplier failing to supply the material in order quantities and as per time schedules, MISSION DIRECTOR, NHM, Meghalaya, reserves the right to procure the product of same or superior quality at same or higher price from an alternate supply source and any difference in cost of procurement shall be debited to the Supplier.

37. Trademarks:

The supplier shall not, without prior written consent of MISSION DIRECTOR, NHM, Meghalaya use the trademarks or service marks or sales marks of MISSION DIRECTOR, NHM, Meghalaya in any manner whatsoever, unless, and then only to the extent, such use is authorized by MISSION DIRECTOR, NHM, Meghalaya in writing and then only in accordance with MISSION DIRECTOR, NHM, Meghalaya directions or specifications

38. Termination:

Mission Director, NHM, the Meghalaya Tender Committee shall have the right to immediately terminate this Agreement by giving a written notice to the Supplier in the event that Supplier does any of the following:

- I. Fails to supply the order from the date of target delivery date.
- II. Files a petition in bankruptcy or is adjudicated bankrupt or insolvent, or Supplier discontinues its business
- III. Breaches any provision of this Agreement, and fails to cure such breach within seven (7) days after it receives a written notice of breach from the MISSION DIRECTOR, NHM, Meghalaya.
- IV. MISSION DIRECTOR, NHM, the Meghalaya Tender committee has Right to Terminate without giving any Cause. MISSION DIRECTOR, NHM, Meghalaya shall have the right to terminate this Agreement by written notice to Supplier.



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- V. Upon receipt of the notice of termination from the Purchaser, the Supplier shall either immediately or upon the date specified in the notice of termination, cease all further supplies except for such as the Purchaser may specify in the notice of termination. In the event of termination of the Contract the Purchaser shall only pay to the Supplier, the Price for the parts executed by the Supplier as of the date of termination.

39. Infringements:

- a) The supplier agrees to fully cooperate with MISSION DIRECTOR, NHM, Meghalaya in the prosecution of any such suit against a third party and shall execute all papers, testify on all matters, and otherwise cooperate in every way necessary and desirable for the prosecution of any such lawsuit.

40. Governing Law; Dispute Resolution:

- a) This Agreement shall be governed by, and construed in accordance with, the laws of the India; without regard to conflict of law principles, and under the jurisdiction of Meghalaya and language shall be English

41. Notice:

- a) Any notice required to be given pursuant to this Agreement shall be in writing and delivered personally or by a nationally recognized overnight courier service, or mailed by certified or registered mail, return receipt requested, to the other party at its address as set forth at the top of this Agreement.
- b) All such notices shall be effective upon delivery or upon refusal to accept delivery.
- c) Either party may change the address to which notice is to be sent by written notice to the other in accordance with the provisions of this paragraph.

42. Miscellaneous:

- a) If any term, clause or provision hereof is held invalid or unenforceable by a court of competent jurisdiction, such invalidity or unenforceability shall not affect the validity or operation of any other term, clause or provision, and such invalid or unenforceable term, clause or provision shall be deemed to be severed from the Agreement.
- b) This Agreement constitutes the entire understanding of the parties, and revokes and supersedes all prior agreements between the parties, and is intended as a final expression of their agreement. It shall not be modified or amended except in writing signed by the parties hereto and specifically referring to this Agreement.
- c) Bidders or employees of bidder cannot claim or construed as employees of MISSION DIRECTOR, NHM, Meghalaya.

43. Force Majeure:

If at any time during the validity of the Contract, the performance in whole or in part by either party of any obligation under this Contract shall be prevented or delayed by reasons of War, Hostility, Acts of Public Enemy, Civil Commotion(s), Sabotage, Fire(s), Flood(s), Explosion(s), Epidemic, Quarantine Restrictions, Acts of State or Acts of God, hereinafter referred to as eventualities, then the Contract period will get extended for the period of Force Majeure, provided Notice of the happenings of any such eventualities is given, supported by a certificate of appropriate authority or Chamber of Commerce by either party to the other within 15 days from the date of occurrence thereof. Neither party shall by reason of such eventualities be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non-performance or delay in performance. Work under this contract shall resume as soon as practicable after such eventualities have come to an end or ceased to exist. Should one or both parties be prevented from fulfilling their contractual obligations by state of Force Majeure lasting continuously for a period of at least three months, the parties shall consult each other regarding further continuation of the Contract.

44. Dispute Redressal Committee:

All disputes can be addressed by amicable settlement by a committee constituted by Mission Director, NHM Meghalaya.



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45. Declaration by the Tenderer:

The Tenderer shall be required to declare whether the proprietor or any partner of the firm or Director of their company as the case may be, has any relation to any employee working with the Purchaser and if so, give the name of the employee and the relationship.

46. Waiver:

Failure to operate or to enforce any condition under this Contract shall not operate as a waiver of the condition itself or any subsequent breach thereof.

47. Payment Terms:

Payment will be made after successful execution of the order in totality or postal delivery, inspection, acceptance and Receipts of the Goods. The bidder should submit the bills/invoices with a copy of delivery Challans and installations – duly acknowledged by the Purchaser and order copy with a satisfactory inspection report of the designated Technical Committee after Delivery duly signed and accepted should be submitted at MISSION DIRECTOR, NHM, Meghalaya, Laitumkhrah, Shillong Meghalaya in original. Three copies of each document should be made and one copy handed over to the authority at the delivery site.

48. FALL CLAUSE:

The prices quoted for the material supplied under this tender by the Supplier shall in no event exceed the lowest price at which the Supplier sells or offers to sell similar material in similar volume of identical description to any person(s)/organization(s) including the Purchaser or any other MISSION DIRECTOR, NHM, office located at any other place in India. If at any time during the said period, the supplier reduces the sale price, sells or offers to sell such stores to any person(s)/organization(s) including the Purchaser or any Statutory Undertaking of the Central or a State Government, as the case may be, at a price lower than the price chargeable under this contract, he shall forthwith notify such reduction or sale or offer to sale to the Purchaser and the price payable under the contract for the material supplied after the date of coming into force of such reduction or sale or offer of sale stand correspondingly reduced.

49. Blacklisted:

An Affidavit on a Non Judicial Stamp Paper of Rs. 10/-, attested by a Notary Public (In Original) that there is no vigilance / CBI Case or arbitration cases pending with the Government of Meghalaya against the Form/Supplier that the Proprietor/Director/Members of the Board of Directors of the Bidder and the Principal Manufacturer on whose behalf they have quoted has never been blacklisted by any Institution (Government or Public).

50. SAVING CLAUSE: No suit, prosecution or any legal proceedings shall lie against Bid Inviting Authority or any person for anything that is done in good faith or intended to be done in pursuance of the Tender

51. SUPPLY & COMMISSIONING OF HARDWARE & SOFTWARE

- i. The vendor should indicate the name of company with whom he has a tie-up, if any, for manufacture of equipment and after sales support, and the nature of agreement, with documentary evidences.
- ii. The vendor should provide authorization certificate to sell and support the software offered.
- iii. All hardware is to be installed and commissioned by the vendor only
- iv. The supplier has to supply one set of manuals on installation, operation, maintenance, troubleshooting, and operating systems for each mobile phone.

52. GENERAL TERMS AND CONDITIONS

- i. Pre-Qualified Bidders, if ask are required to arrange a demonstration of the items, preferably in the office of Mission Director, NHM, Laitumkhrah, and Meghalaya shillong. The Tenderer demonstrate the participating items at office of Mission Director, NHM, Shillong on date fixed by the technical committee duly constituted by competent authority. Failure to arrange for a demonstration on the given date may lead to cancellation of the bid. Cost of organizing such demonstration shall be borne by the bidder.



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- ii. Tenders should be quoted only by the actual manufacturer or their authorized distributors or selling agent of a particular firm. The bidder is responsible for the supply of stores. If the Principal Manufacturer withdraws rights of distribution from the bidder during validity period of rate contract, Mission Director, Meghalaya has right to cancel the eligibility of the bidder and accept the candidature of new coming authorized distributor. For supplying items at approved rates new coming firm may have to deposit the EMD.
- iii. The model of the equipment offered should not be obsolete /out of production for next 5 years.
- iv. Warranty period (as specified in Annexure-II Onsite Warranty including Spare Parts & Labour etc.)
 - a) Tenderer and Manufacturer should give an undertaking stating that "The items being offered is the latest model as per the specifications and the spares for the equipment/machines will be available for a period of at least 5 years after the warranty period.
 - b) Guarantee/warranty to the effect that before going out of production of spares parts , the manufacturers and/or tenderers will give adequate advance notice to the purchaser of the equipment so that the later may undertake to procure the balance of the life time requirements of spare parts.
 - c) The supplier warrants comprehensively (period as specified in Annexure:II) for Onsite Warranty including Spare Parts & Labour etc. that the Equipment/Stores supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The supplier further warrants that the Equipment/Stores supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the Purchaser's/Consignee's specifications) or workmanship or from any act or omission of the supplier that may develop under normal use of the supplied Equipment under the conditions prevailing in India.
 - d) No conditional warranty like mishandling, manufacturing defects etc. will be acceptable.
 - e) Comprehensive Warranty as well as Comprehensive Maintenance contract should be inclusive of all accessories and Turnkey work.
 - f) Replacement and repair will be under taken for the defective Equipment/Stores.
 - g) Proper marking has to be made for all spares for identification like printing of installation and repair dates.
 - h) The firm will be required to warranty/guarantee that during the warranty period as well as during the service contract period, the equipment including the accessories will be maintained in good working condition for a period of 347 days out of a period of 365 days (i.e. 95% uptime).
- v. Upon receipt of such notice, the supplier shall, within 48 hours on a 24 X 7 X 365 basis respond to take action to repair or replace the defective Equipment/Stores or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/Equipment/Stores after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/Equipment/Stores thereafter. The penalty clause for non- replacement will be applicable as per tender conditions mentioned above or as decided by the Mission Director/, NHM.
- vi. The tenderer hereby declares that the goods/equipment/stores/articles supplied to the buyer under this contract shall be of the best quality and workmanship and shall be strictly in accordance with the specifications and the particulars contained/mentioned in the clauses here of and the tenderer hereby guarantee/ warranty that the said goods / equipment / stores/ articles conform to the description and quality aforesaid. The purchaser will be entitled to reject the said goods/equipment/stores/articles or such portion thereof as may be discovered not to conform to the said description and quality as follows:-
 - a. Tenderer should state categorically whether they have fully trained technical staff for commissioning of the mobile phone and efficient after sales services.
 - b. It is specifically required that the tenderer will supply all the operating and service manuals along with blue-prints of the item supplied as well as its components.
 - c. If the supplier, having been notified, fails to respond to take action to replace the defect(s) within 48 hours on a 24 X 7X 365 basis, the purchaser may proceed to take such remedial action(s) as deemed fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier.



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- vii) GUARANTEE/WARRANTY inclusive of all Spares and Labour: -
The bidder will give an guarantee/ warranty for trouble free functions and maintenance of the equipments including spares and labour from the date of installation, commissioning and acceptance of the equipments.
- viii) Bidders are required to quote strictly as per specification of the equipment. Deviation to specification must be brought out clearly giving deviation statement in Annexure-II.
- ix) Additional features (in case of equipment), if any, should be listed separately in the offer.
- x) The firms should confirm that the item is brand New, is of latest technology and have facility for up gradation, if necessary.
- xi) The Mission Director, NHM, Meghalaya has full authority to take into account the performance of manufacturer/authorized dealer or distributor/bidder and they should submit (if asked) a latest performance certificate from any other Govt. Hospitals/Institutions/PSUs to testify the proper dealing & performance as well as maintenance of the item.
- xii) The vendor will have to provide comprehensive on-site warranty for all the hardware & software goods supplied for 1 year (12 months) after the stores have been "taken over"
- xiii) The bidder must quote unit rates for all the hardware goods quoted in the price schedule. The warranty also includes support for installed system software related problems.
- xiv) All hardware items shall be covered under the warranty. All installed systems Software and the drivers of existing hardware installed in the supplied item shall also be covered under warranty.
- xv) The details of the service centers in Shillong, Meghalaya with full addresses, telephone numbers, etc., should be furnish by the bidder

Note: All bidders should quote the items with following approved standards/requirement:-

- a) All items should be as per the approved standard.
- b) Manufacturers should have ISO certification for quality standards
- c) Electrical safety conforms to standards for electrical safety.
- d) All Literature (Log Book/Maintenance Record/Troubleshooting/Operation Manuals etc.) supplied with each of the item by Principal Manufacturer should be in Original.
- e) All consumables required for installation and standardization of equipment should be supplied free of cost with Equipment.
- f) All required Training to the associated concerned staff at Client Site (i.e. as specified at page no. 4 clause 3(a) under Term of delivery) should be organized by the Tenderer on his cost.

53. Arbitration:

- i) In the event of any question, dispute or difference arising under this contract (except as to any matters the decision of which is specially provided for by the general or the special conditions.), the same shall be referred to the sole arbitrator or an officer appointed to be the arbitrator by the Mission Director, NHM, Meghalaya. It will be no objection that the arbitrator is a Government Servant or that he had to deal with the matters to which the contract relates or that in the course of his duties as a Government servant he has expressed views on all or any of the matters in dispute or difference. The 'Award' of the arbitrator shall be final and binding on the parties to this contract.
- ii) In the event of the Arbitrator dying, neglecting or refusing to act or resign or being unable to act for any reason, or his Award being set aside by the Court for any reason, it shall be lawful for the Mission Director, NHM , Meghalaya to appoint another arbitrator in place of the outgoing arbitrator in the manner aforesaid.
- i) It is further a term of this contract that no person, other than the person appointed by the Mission Director, NHM , Meghalaya as aforesaid, should act as arbitrator and that, if for any reason that is not possible, the matter is not to be referred to Arbitration at all.
- ii) Upon every and any such reference, the assessment of the costs incidental to the reference and Award, respectively, shall be at the discretion of the arbitrator.
- iii) Subject as aforesaid, the Arbitration Act, 1996 as amended and the rules there under and any statutory modification thereof for the time being in force shall be deemed to apply to the Arbitration proceedings under this clause.
- iv) The venue of arbitration shall be the place from which formal Acceptance of Tender is issued or such other place as Mission Director, NHM , Meghalaya at his discretion may determine.



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51. Annexure – I

LIST OF ITEM WITH SPECIFICATIONS

(i) Android Mobile Phone

SI No.	General Features	Details / Specifications
1	Browse Type :	Smartphone
2	Handset Color	Black color with Govt. of Meghalaya Logo at back side of the Handset.
3	Language Supported :	Multiple Language Supports including English
4	Display Size :	5" or 5.5"
5	Display Type :	Touch Screen
6	Resolution :	480 x 800 Pixels or higher
7	Resolution Type :	350 or higher
8	Operating System :	Android version 6.0+
9	Processor Type :	Quad core Processor
10	Primary Clock Speed :	1.2 GHz, 64 bit or higher clock size
11	Internal Storage (ROM)	Minimum 16 GB expandable upto 32 GB
12	RAM :	2 GB or higher
13	External Memory Support :	Optional
14	Number of SIM :	Minimum one SIM slot
15	SIM Size :	Standard / Micro / Nano
16	Network Type :	4G (TDD LTE), 3G(UTMS), 2G(GSM)
17	Wi-Fi :	Yes
18	Bluetooth :	Yes, 4.2v minimum
19	Ear jack :	3.5 mm Stereo
20	USB Interface :	Micro USB
21	FM Radio :	Yes
22	Video Playing	Yes
23	Audio Playing :	Yes
24	Camera:	Yes, Rear minimum 8MP and Front minimum 5MP
25	Rear Flash :	Yes
26	Battery Type :	Li-ion or better
27	Standard Battery Capacity :	Minimum 3300 mAh or 10hours or more
28	Battery Removable / Non-removable	Removable
29	Battery Safety Features	The battery should not catch fire, smoke or explode in either any of the following cases : <ul style="list-style-type: none"> ✓ Short circuit ✓ Over charge ✓ Over discharge ✓ Heating ✓ Crush ✓ Impact
30	Accessories	Charger, Headset, User Manual, Warranty Card
31	Warranty Features	1year replacement warranty by the manufacturer
32	Important Notes:-	Printing Requirements :-There shall not be any MRP printed on the mobile phone, any accessories or any packing. "Govt. Of Meghalaya Supply NOT FOR SALE" shall be inscribed /printed with indelible on the body of the mobile phone, accessories and packing.



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(ii) Laptop

Sl No.	General Features	Details / Specifications
1		
2	Laptop Type	Standard Laptop
3	Brand	Any (Preferable HP, Dell, Lenovo)
4	Screen Resolution	1920 x1080 FHD
5	Display Type	Full HD
6	Cache Memory	8 MB
7	Screen Size (diagonal)	39.62 cm (15.6 inch)
8	Hard Drive	512 GB
9	Memory (RAM)	8GB
10	Processor	4.2 GHz (Turbo Frequency) Quad-core Intel Core i5-1135G7 11th Gen Processor
11	Storage Type	SSD/HDD
12	Speaker Type	Dual Speakers
13	Features	1.HP Image pad with Multi-Touch Gesture Support. 2.EPEAT Silver Registered. 3.HP Trueision HD Camera. 4.MU-MIMO Supported. 5.Miracast Compatible. 6.HP Wide Vision 720p HD Camera. 7.Seperate camera for Teleconsultation purpose
14	Battery Removable / Non-removable	Removable
15	Battery Safety Features	The battery should not catch fire, smoke or explode in either any of the following cases : ✓ Short circuit ✓ Over charge ✓ Over discharge ✓ Heating ✓ Crush ✓ Impact
16	Accessories	Charger, User Manual, laptop bag and Warranty Card
17	Warranty Features	1year replacement warranty by the manufacturer

(iii) Printer cum Scanner

Sl No.	General Features	Details / Specifications
1	Features	Printer Functions {Print Copy Scan} Printing
2	Print	Max-Speed: 8-PPM Max-Resolution: 4800×1200
3	Copy	Minimum Resolution: 600×300 Features: {Actual Size, Up to 9 Copies}
4	Scan	Minimum Resolution: 1200×1200 Max-Size: 8.5×11.69-Inch
5	Paper	Size: 3×5-Inch to 8.5×14-Inch Type {Plain etc}
6	Build	Control-Panel with Buttons Connectivity {USB 2.0}
7	Accessories	Charger User Manual, Warranty Card
8	Warranty Features	1year replacement warranty by the manufacturer



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iv. Web Cam with all accessories for Laptop

SI No.	Details / Specifications
1	Night Vision
2	USB Interface
3	5 MP Image Resolution
4	Built in Microphone
5	1year replacement warranty by the manufacturer

52. TECHNICAL BID:

Annexure – II

Item No	Name of the Item (As per annexure –I)	Make & Model Quoted	Indian / Imported/ Country of origin	Sample YES/NO	Demonstration YES/NO	Deviation to specifications if any with reason	Warranty Period (from Bidder)
1	Android Mobile Phone						
2	Laptop						
3	Printer cum Scanner						
4	Web Cam for Laptop						

Note:

1. All informations in the above format are mandatory and bidders are request to furnish the same.
2. 1year should be the Minimum Warranty period.



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FINANCIAL BID

Annexure – III

Sl No	Name of Items	UOM	BASIC RATE (including all expenses and charges excluding GST) In Figures To be entered by the Bidder in (INR) (Rate should be quoted as per Unit Of Measurement/UOM)	SGST in Percentage @..... In Figures To be entered by the Bidder in (INR) 7	CGST in Percentage @..... In Figures To be entered by the Bidder in (INR) 8	IGST in Percentage @..... In Figures To be entered by the Bidder in (INR) 9	TOTAL AMOUNT With Taxes (Total of 6+7+8 or 6+9) 10
1	2	3	6	7	8	9	10
1	Android Mobile Phone	Each					
2	Laptop	Each					
3	Printer cum Scanner	Each					
4	Web Cam for Laptop	Each					

Note:

- i) The rates should be inclusive of everything viz. Freight, Packing, Forwarding, Insurance, Transportation, loading/unloading, GST etc up to destination as specified in page no.4 clause 3(a) under Term of delivery and free of Cost Consumables or Accessories required to be supplied by the Tenderer with Equipments as per requirement of consumables items indicated in the Annexure-I Technical Specification of Equipment against each equipment for make operational equipment at the Client site needs to be supplied on free of cost by the Bidder.
- ii) The Excise Duty/Custom Duty, Custom Clearance Charges, Agency Commission etc. wherever applicable, should be inclusive in the above Financial Bid.
- iii) The Rate quoted on the Tender shall be without cutting, tampering and a Transparent Tape should be applied on the Quoted Rates.
- iv) Rate Quoted should be typed and free from Fluiding, Cutting and Overwriting. No hand written quotations will be accepted.
- v) The bidder quoted the lowest rate at column no.10, annexure III will be awarded with the contract.

Name(s) & Signature of Authorized person of the Tenderer with Designation & Office Seal

Name of the Firm

Date.....

Place.....



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Annexure-IV

LETTER OF UNDERTAKING

To,
Mission Director, NHM,
Health Complex, Laitumkrah
Shillong, Meghalaya

Tender No:
Tender Date:
For:

Sir / Madam,

1. I, _____ Shri
_____ on _____ behalf _____ of
_____ having _____ its _____ registered _____ office
at _____ and _____ its _____ branch _____ office _____ at

_____ do hereby declare to comply with all the Terms and Conditions as specified in the NIT. The Rates quoted by me / us are valid and binding on me / us for acceptance for a period of one year from the date of award of contract to us.

2. We agree to the conditions of the tender under which the Earnest Money Deposit shall be forfeited by us.
3. The tender inviting authority has the right to accept or reject any or all the Tenders without assigning any reason thereof.
4. We understand all the Terms and Conditions of the Contract and bind myself / ourselves to abide by them.
5. I hereby furnish the following details as specified by the NIT:

FIRM DETAILS	Firm Name	
	Proprietorship / Entrepreneurship / Holding Company, Partnership Firm	
	Name of Proprietor / Director / CEO / Others	
	Address	
	Telephone Number	
	Fax Number	
	Mobile Number	
	Email Id	
BANK DETAILS	Bank Name	
	Address	
	Account Number	
	IFSC Code	
	NEFT Code	

6. We hereby declare that as per the attached Affidavit, there is no vigilance / CBI or Court Case pending /Contemplated against us at the moment.
7. All information provided is True & Accurate. If at any time it is found that any information provided is proven false, I agree to the Cancellation / Termination of the Tender / Agreement leading up to blacklisting of the said firm under the Government of Meghalaya for a period of three years.

SIGNATURE
NAME & ADDRESS OF BIDDER
DATE



OFFICE OF THE MISSION DIRECTOR
NATIONAL HEALTH MISSION, MEGHALAYA
Directorate of Health Services, Red Hill, Upper New Colony, Health Complex,
Laitumkhrah, Shillong-793003, Ph-0364-2506460 Fax-0364-2504532
Email: nrhmmegh@gmail.com

Annexure-V

BID SECURITY FORM

Whereas (hereinafter called "the Bidder") has submitted its bid dated.....for the supply of vide Tender No..... dated..... KNOW ALL MEN by these presents that WE having our office at (hereinafter called "the Bidder") are bound unto Mission Director, NHM (hereinafter called "the Purchaser") the sum of Rs..... vide DD no..... for which payment will and truly to be made of the said Purchaser, the Bidders binds itself, its successors and assigns by these present.

THE CONDITIONS of the obligation are:

1. If the Bidder withdraws his bid during the period of bid validity specified by the Bidder on the Bid form OR
2. If the Bidder, having been notified of the acceptance of his bid by the Purchaser during the period of bid validity
 - a) fails or refuses to execute the Contract, if required; or
 - b) fails or refuses to furnish the Performance Security, in accordance with the instructions to Bidders.

We undertake to pay to the Purchaser up to the above amount upon receipt of its first written demand, without the purchaser having to substantiate its demand, provided that in its demand, the purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force as to the bidders of the Bid Document up to and including Ninety (90) days from date of opening the Tender and any demand in respect thereof should reach the Bidder not later than date to be specified.

Signature of the Bidder.
Name
Signed in Capacity of
Full address of Office
Tel No. of Office



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Annexure-VI

PERFORMANCE SECURITY BOND FORM

.....(Insert: Bank's Name and Address of Issuing Branch or Office)

Beneficiary: (Insert: name and Address of Purchaser or Mission Director, NHM, here in after called the MISSION DIRECTOR, NHM)

Date:

PERFORMANCE GUARANTEE No:

We have been informed that (insert: name of Supplier) has entered into Contract No. (Insert: reference no of the contract) dated With you, for the supply of (insert: description of goods).

Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.

At the request of the Supplier, we (insert: name of bank) hereby irrevocably undertake to pay you a sum or sums not exceeding in total an amount of (insert: amount in figures) (.....) (insert: amount in words) upon receipt by us of your first demand in writing accompanied by a written statement stating that the supplier is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire no later than the Day of, 2..... , **and any demand for payment under it must be received by us at this office on or before that date.

** The guarantor agrees to extension of this guarantee for a further period in response to the purchaser's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

Dated: _____

For _____
(Indicating the name of the Bank)

N.B. This guarantee should be issued on non-judicial stamped paper, stamped in accordance with the stamp act



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Annexure VII

ANNUAL TURNOVER STATEMENT OF THE BIDDER

- a) Name of the firm _____
- b) Address _____
- c) Average turnover for the last three years _____
(In Indian Rupees)

Financial Year	Turnover (Rs. in Lakh)	Supportig documents authenticated by Chartered Accountant
2018-2019		Attached/Not Attached
2019-2020		Attached/Not Attached
2020-2021		Attached/Not Attached

Seal & Signature of Chartered
Accountant / Auditor
Date:

N.B. This statement should be issued on a Charter Account's letter head



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ANNEXURE-VIII

Checklist

Sl No	Particulars	Yes/No	Page No.
1	Sealed Envelope		
2	Tender Fee (if document is obtained from the office of the authority)		
3	Ownership Details (Partnership deed / Letter of ownership / Memorandum of Association)		
4	Attested / Notarized Copy of Certificate of Registration /GST registration		
5	Attested Copy of Trading License issued by KHADC / GHADC / JHADC for Non Tribal Firm.		
6	Up to date Income Tax Certificate or similar valid documents (where applicable) for Non Tribal Firms		
7	Attested Copy of the Schedule Caste / Schedule Tribe Certificate for Tribal Firms		
8	Attested Copy of Last GST return filing		
9	Attested Copy of Up to date Professional Tax Clearance Certificate issued by KHADC/JHADC/GHADC		
10	Attested Copy of Permanent Account Number (PAN) Card of the firm or of the person in whose name the Proprietorship, Partnership, Firm etc is registered under.		
11	Customer feedback or any supply order similar equipments/Goods from Central/ State Govt. Dept. / PSU or Private Limited Company		
12	Court Fee Stamp (Rs. 25/-)		
13	Attested copy of a Cancelled Cheque of the Firm clearly indicating Bank Name, Branch, Account Number, IFSC.		
14	An Affidavit on a Non Judicial Stamp Paper of Rs. 10/-, attested by a Notary Public (In Original) that there is no vigilance / CBI Case or arbitration cases pending with the Government of Meghalaya against the Form/Supplier that the Proprietor /Director/Members of the Board of Directors of the Bidder and the Principal Manufacturer on whose behalf they have quoted has never been blacklisted by any Institution (Government or Public).		
15	Self Attested copy of the Tender Document purchased from the department or Downloaded from the website.		
16	ISO Certified for quality standards		
17	Security Bid (EMD) in the form of a Crossed Demand Draft issued by a Schedule Bank / Commercial Bank drawn in favor of Mission Director, NHM, Meghalaya payable at Shillong (Refundable) carrying no form of interest on it.		
18	Valid Authorization letters from the OEMs (in case of trading partners) for Supply & Participation in Tender.		
19	Company/Firm Registration Certificate		
20	Detail Specification Annexure-I		
21	Technical bid Annexure-II		
22	Financial Bid Format Annexure-III		
23	Letter of Undertaking Annexure –IV		
24	Bid Security Annexure –V		
25	Performance Security-VI		
26	Annual Turnover-VII		
27	Minimum 3numbers (each year) of customer feedback or supply order from Central/State Govt. Dept/ PSU or Private Limited Company completed within last three years, failing which bidders will be disqualified. The customer feedback or supply order as indicated above should be in the name of the firm participating in the tender.		
28	Presence of service centres i.e. Name of Service engineer, service centre address, contact no. etc, should be provided by the OEM and should state categorically that the OEM is having a fully trained technical staff for providing after sales services. Moreover service centre address must located within the state in order.		
29	Turnaround time within 48hours for after sales service, A declaration of the same from bidders that 'The bidder is agreed with the specified Turnaround Time i.e. 48hours and if fail to comply the bidder will have no objection with the penalty amount to be imposed as decided by the authority'		
30	Any other as specified in the NIT document		

*Note:(√ or X) in 'Yes/No' column respectively.

**SIGNATURE
NAME & ADDRESS OF BIDDER
DATE**



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No. DHS/MCH&FW/ NHM/ASHA/52/2015-16/

Dated Shillong the

NOTICE INVITING TENDER

Mission Director, NHM, Meghalaya is inviting Tender from the interested firms for Supply of Android Phone, Laptop and Printer cum Scanner. The details of specification, Terms and conditions, etc. can be downloaded from <http://nhmmeghalaya.nic.in>.

Sale of Notice Inviting Tender (NIT) Document: 23th/August/2021

Last date for submission of NIT Document: 17th/September/2021 up to 1:00pm

Any changes or any further notifications in respect to the above Notice Inviting Tender (NIT) Document shall be made available only at the above mentioned website. Hence respective bidders are advised to visit the website regularly for the above purpose.

For any query Contact: Procurement Officer

Contact no: +917005662189

Sd/-
Mission Director, NHM
Meghalaya, Shillong.